

Since **Stay At Home** was issued on the 23 March we have:



Emptied **960,000** bins.

We redeployed **64** staff to help respond to COVID-19



Provided Emergency accommodation for **168** individuals and households.

Helped **1,132** people on Home But Not Alone calls to get urgent help, food and medicine.



Worked with more than **665** groups, volunteers and councils to get the most vulnerable food, medicine and support.

Customer Services handled **1,344** calls on Home But Not Alone line and **18,136** general calls from customers.



Helped get **£35.9 million** in grant money to **2,956** businesses.

Supported businesses in helping the **NHS** and fight against COVID-19.



Lobbied Government on funding and helping local businesses.

Increased Locality Budgets by **£32,000**, totalling **£211,200**, specifically to help communities respond to COVID-19 and local issues.